Reiner Quick Department of Accounting and Auditing Darmstadt University of Technology

Forensic Service Supply by Audit Firms: Classification, Market, Methods, and Prior Research

October 19, 2017 Màlaga

Agenda





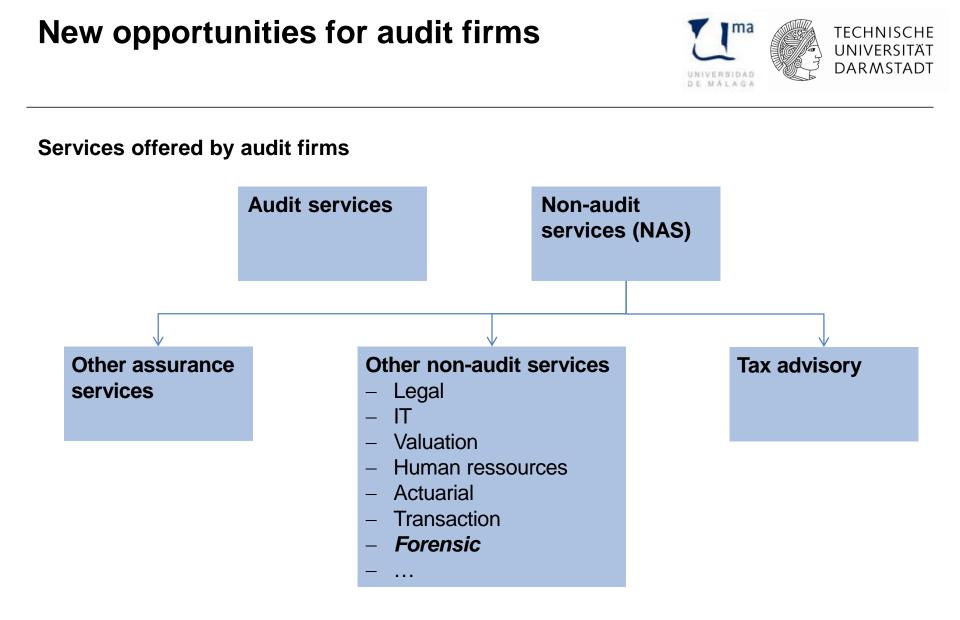
- New opportunities for audit firms
- Forensic Services portfolio
- From auditing to Forensic Services
- The market for Forensic Services
- Methods for Forensic Services
- Forensic Services research
- Summary



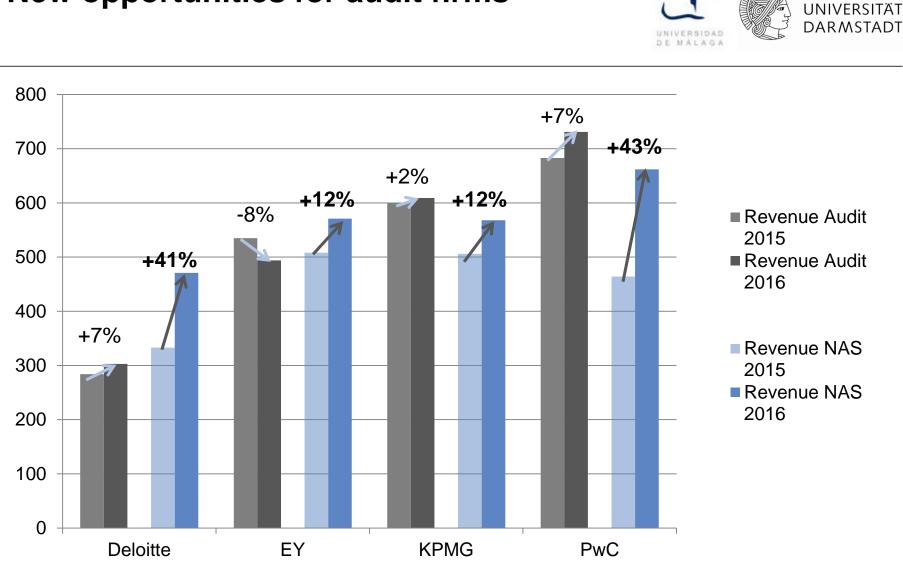


Motivation

NEW OPPORTUNITIES FOR AUDIT FIRMS



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New opportunities for audit firms

New opportunities for audit firms





2014 EU-regulation adds further challenges

- Black-list of prohibited NAS
 - Provision of non-prohibited NAS is more attractive
 - → Forensic Services are non-prohibited NAS
- NAS fee cap
 - Provision of NAS worth more than 70% of three-year-average audit fees is prohibited
 - → Provision of NAS to *non-audit clients* is essential

New opportunities for audit firms



Article 5.1 EU-regulation: Prohibited NAS

- Tax services
- Management services
- Bookkeeping and preparing financial statements
- Payroll services
- Designing and implementing internal control or risk management procedures
- Valuation services
- Legal services
- Internal audit services
- Financial services
- Promoting, dealing in, or underwriting shares in the audit entity
- Human resource services

New opportunities for audit firms





Development of NAS-audit-fee-ratio for major German stock indices from 2009 to 2013

DAX30		MDAX		SDAX		TecDAX	
Year	Ratio	Year	Ratio	Year	Ratio	Year	Ratio
2009	76.1%	2009	60.5%	2009	70.6%	2009	58.2%
2010	67.8%	2010	54.8%	2010	78.9%	2010	56.7%
2011	70.1%	2011	58.0%	2011	68.1%	2011	52.7%
2012	82.5%	2012	58.2%	2012	59.0%	2012	63.4%
2013	77.3%	2013	53.8%	2013	64.2%	2013	50.6%
Average	74.5%	Average	57.0%	Average	67.8%	Average	56.2%

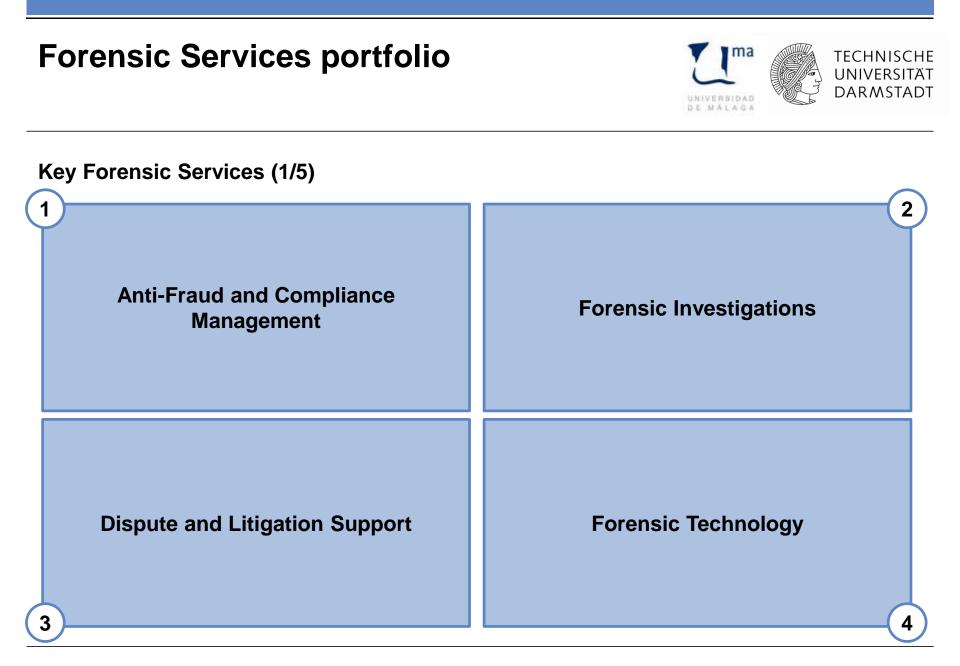
Source: Laudemann et al. (2016)





Practice I

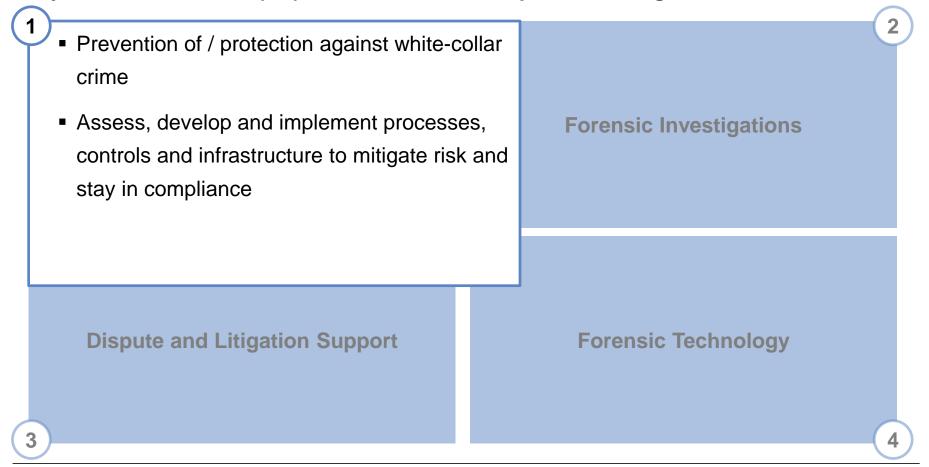
FORENSIC SERVICES PORTFOLIO





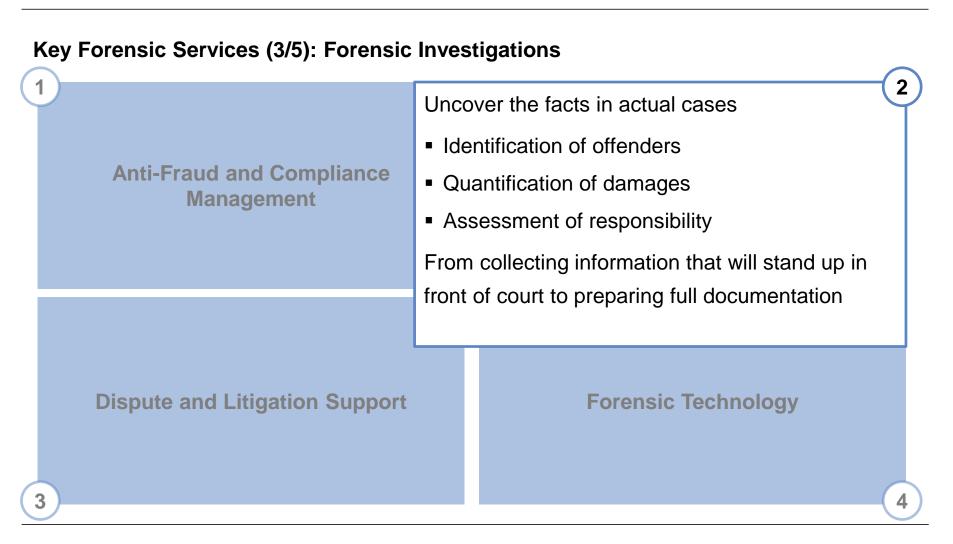


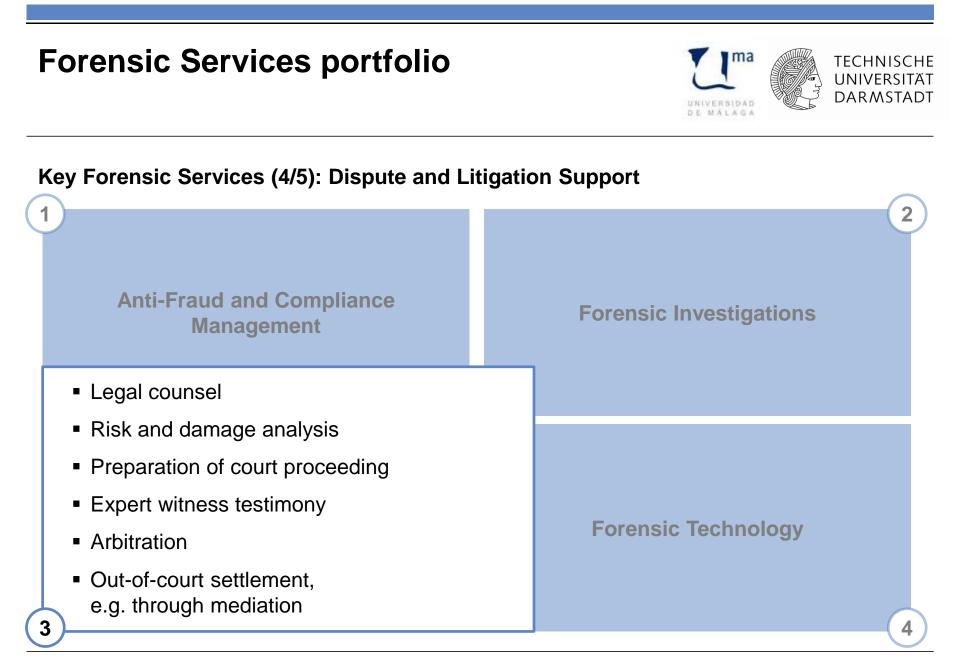
Key Forensic Services (2/5): Anti-Fraud and Compliance Management

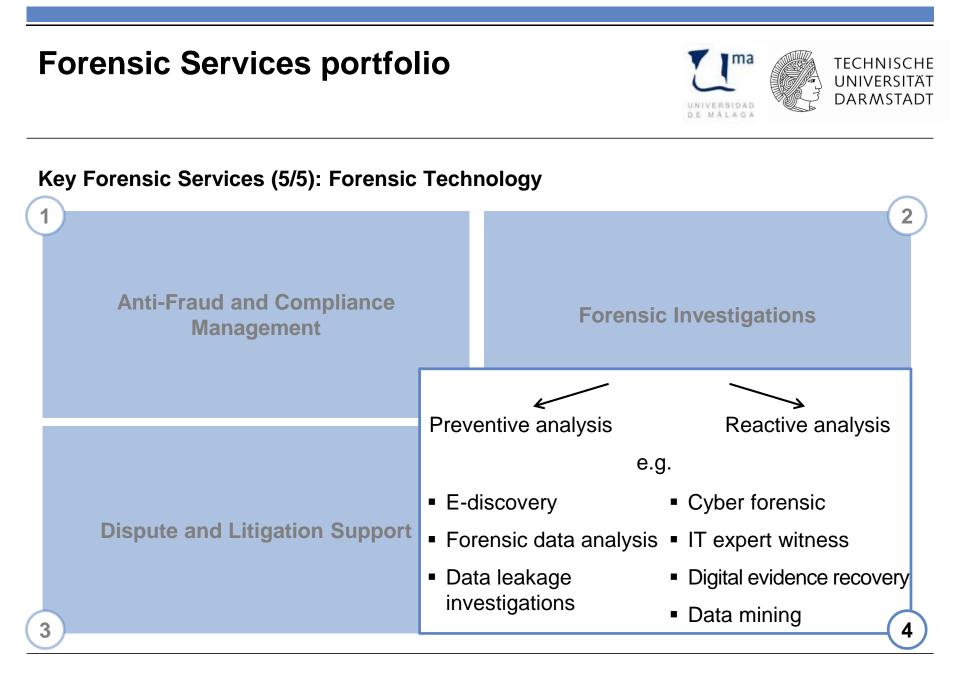
















Other services include (1/4)

Corporate Intelligence		Forensic Due Diligence		Data Analytics	
Data Security	Anti-bribery and corruption services		Anti-mon launderin services	ng	Cyber insurance services





Other services include (2/4): Corporate Intelligence

 Background checks Business partner screenings Executive integrity assessment Compliance checks, e.g. of suppliers 		Forensic Due Diligence		Data Analytics	
Data Security	cori	ribery and ruption rvices	Anti-mor launderi service	ng	Cyber insurance services





Other services include (3/4): Forensic Due Diligence

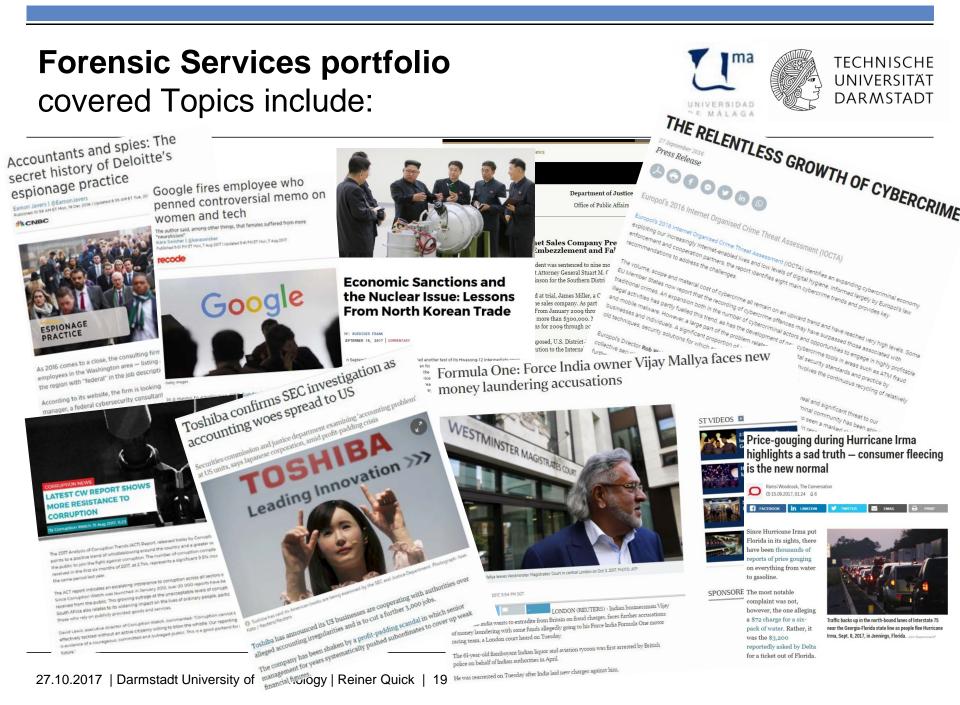
Corporate Intelligence		 Support of bu vendors of a 			Data Analytics
Data Security		i-bribery and corruption services	Anti-mone laundering services	g	Cyber insurance services





Other services include (4/4): Data Analytics

Corporate Intelligence		Forensic Due Diligence		 Rapidly identifying and extracting information associated with a business risk 	
Data Security	CC	bribery and prruption services	Anti-mo launde servio	ring	Cyber insurance services









REPORT SHOWS

Price-gouging during Hurricane Irma highlights a sad truth — consumer fleecing is the new normal



- Since Hurricane Irma put Florida in its sights, there have been thousands of reports of price gouging on everything from water to gasoline.
- The most notable complaint was not, however, the one alleging a \$72 charge for a sixpack of water. Rather, it was the \$3,200 reportedly asked by Delta for a ticket out of Florida.



Traffic backs up in the north-bound lanes of Interstate 75 near the Georgia-Florida state line as people flee Hurricane Irma, Sept. 8, 2017, in Jennings, Florida. John Bazemore/AP

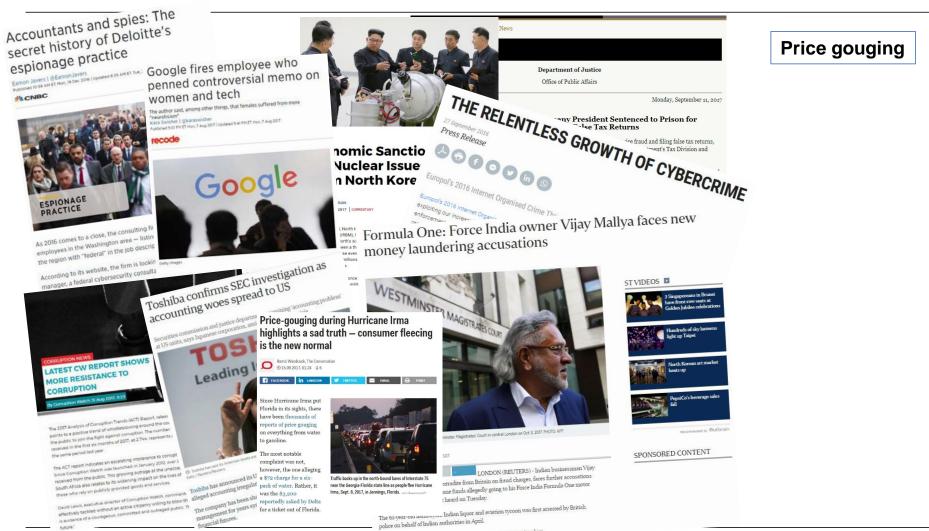


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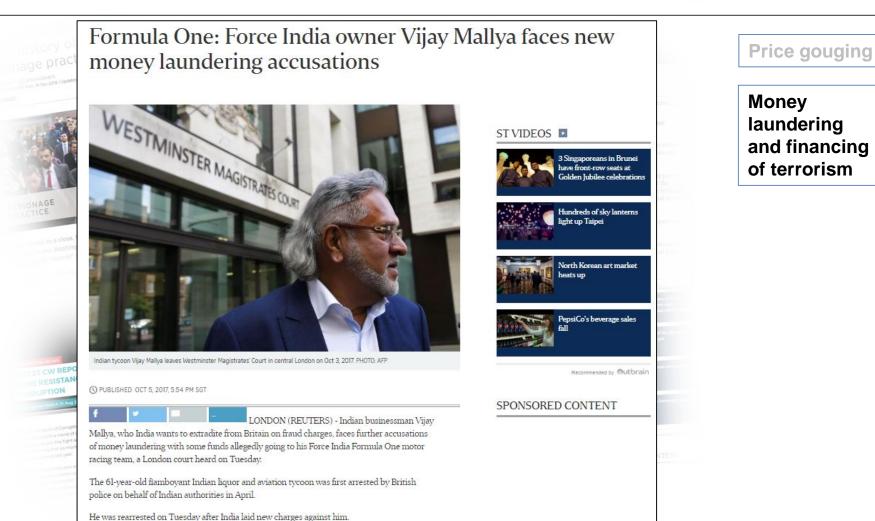




He was rearrested on Tuesday after India laid new charges against him



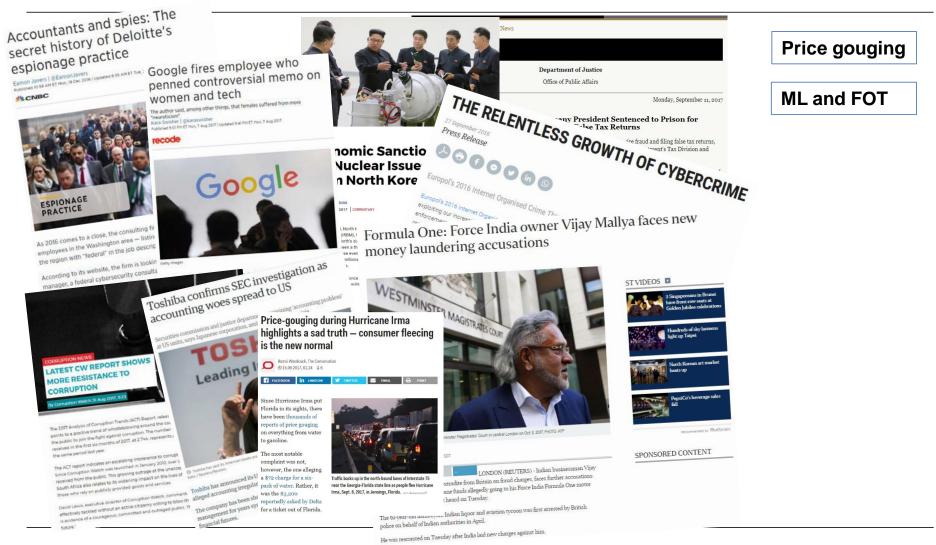






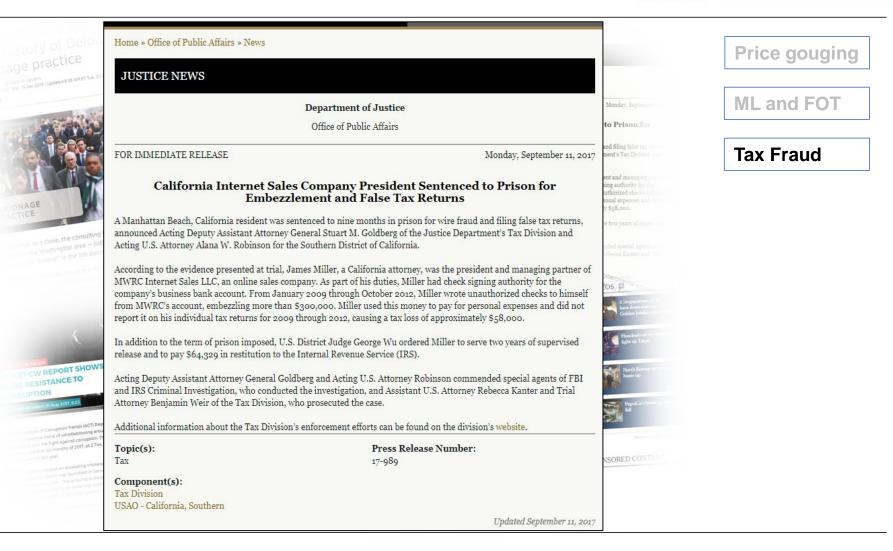


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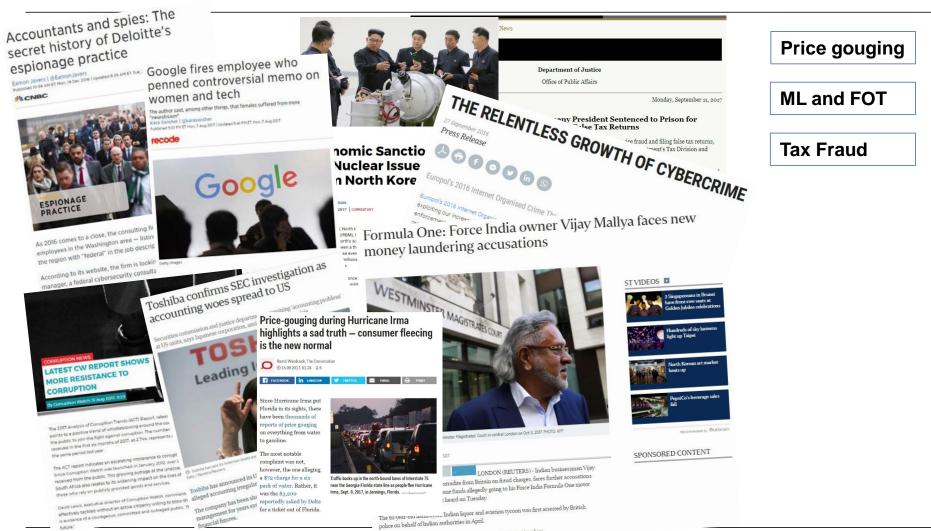












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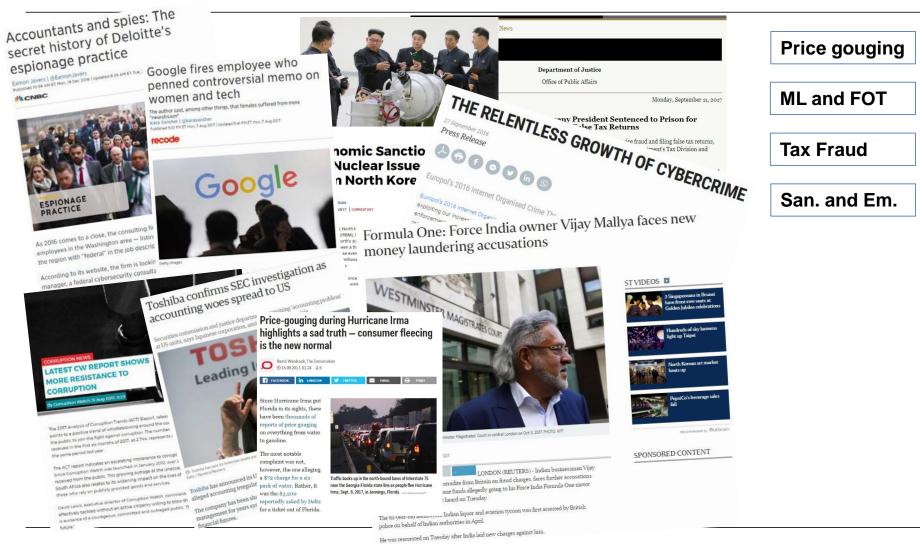
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Google fires employee who penned controversial memo on women and tech

The author said, among other things, that females suffered from more "neuroticism" Kara Swisher @karaswisher Published 9:01 PM ET Mon, 7 Aug 2017 | Updated 9:41 PM ET Mon, 7 Aug 2017

recode



Getty Images

In a memo to employees, CEO Sundar Pichai said the employee who penned a controversial memo about how women had biological issues that prevented them from being as successful as men in tech had violated its Code of Conduct and that the post had crossed "the line by advancing harmful gender stereotypes in our workplace."

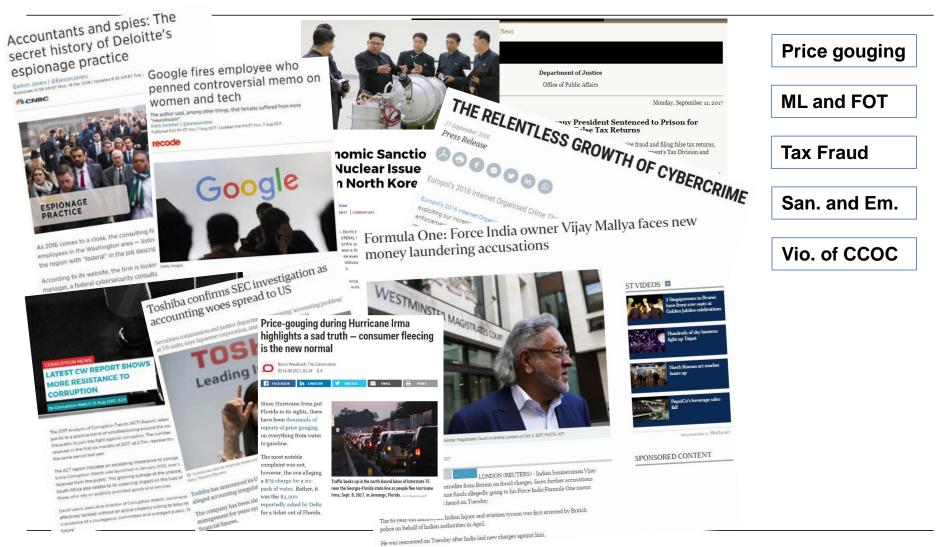
He added: "To suggest a group of our colleagues have traits that make them less biologically suited to that work is offensive and not OK."

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CORRUPTION NEWS LATEST CW REPORT SHOWS MORE RESISTANCE TO CORRUPTION

By Corruption Watch 31 Aug 2017, 8:23



blowing around the tight against corruption. The number s of 2017, at 2,744, repl

The 2017 Analysis of Corruption Trends (ACT) Report, released today by Corruption Watch, points to a positive trend of whistleblowing around the country and a greater willingness by the public to join the fight against corruption. The number of corruption complaints received in the first six months of 2017, at 2 744, represents a significant 9.5% increase over the same period last year.

The ACT report indicates an escalating intolerance to corruption across all sectors of society. Since Corruption Watch was launched in January 2012, over 20 000 reports have been received from the public. This growing outrage at the unacceptable levels of corruption in South Africa also relates to its widening impact on the lives of ordinary people, particularly those who rely on publicly provided goods and services.

David Lewis, executive director of Corruption Watch, commented: "Corruption cannot be effectively tackled without an active citizenry willing to blow the whistle. Our reporting data is evidence of a courageous, committed and outraged public. This is a good portend for the future."

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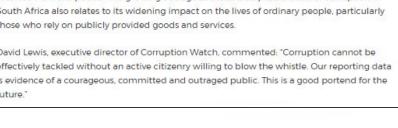




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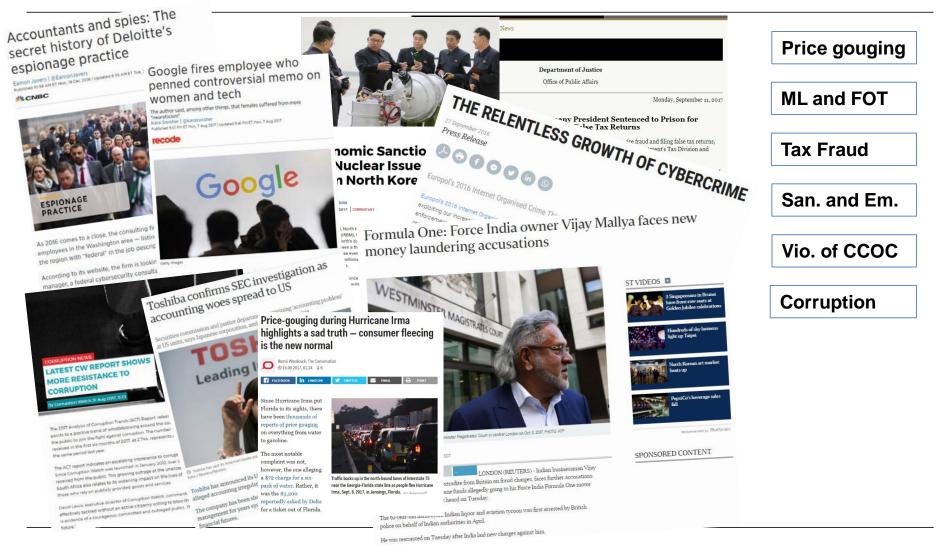
Bribery, corruption and kickbackpayments







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Price gouging

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THE RELENTLESS GROWTH OF CYBERCRIME

27 September 2016 Press Release



Europol's 2016 Internet Organised Crime Threat Assessment (IOCTA)

Europol's 2016 Internet Organised Crime Threat Assessment (IOCTA) identifies an expanding cybercriminal economy exploiting our increasingly Internet-enabled lives and low levels of digital hygiene. Informed largely by Europol's law enforcement and cooperation partners, the report identifies eight main cybercrime trends and provides key recommendations to address the challenges.

The volume, scope and material cost of cybercrime all remain on an upward trend and have reached very high levels. Some EU Member States now report that the recording of cybercrime offences may have surpassed those associated with traditional crimes. An expansion both in the number of cybercriminal actors and opportunities to engage in highly profitable illegal activities has partly fuelled this trend, as has the development of new cybercrime tools in areas such as ATM fraud and mobile malware. However, a large part of the problem relates to poor digital security standards and practice by businesses and individuals. A significant proportion of cybercrime activity still involves the continuous recycling of relatively old techniques, security solutions for which are available but not widely adopted.

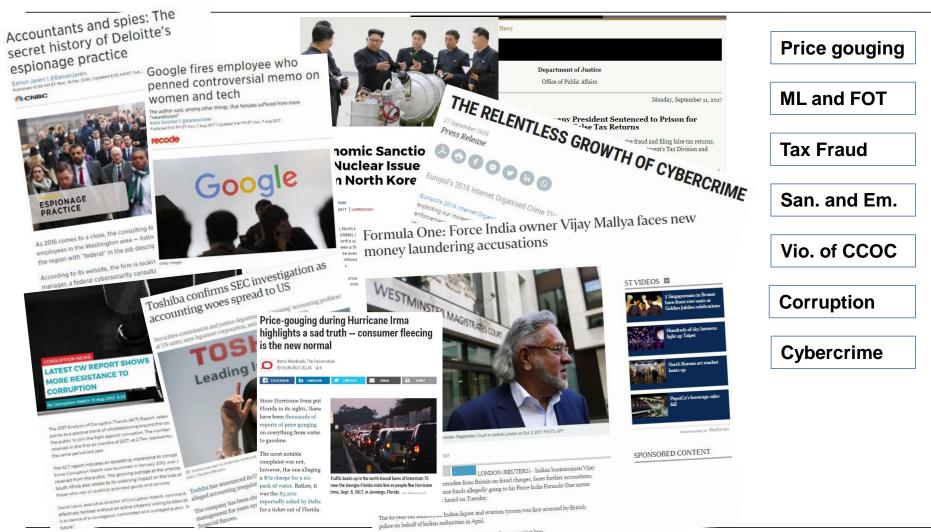
Europol's Director **Rob Wainwright**: "The relentless growth of cybercrime remains a real and significant threat to our collective security in Europe. Europol is concerned about how an expanding cybercriminal community has been able to further exploit our increasing dependence on technology and the Internet. We have also seen a marked shift in cyber-facilitated activities relating to trafficking in human beings, terrorism and other threats. In response law enforcement

ML and FOT Tax Fraud San. and Em. Vio. of CCOC Corruption Cybercrime





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He was rearrested on Tuesday after India laid new charges against him









Accountants and spies: The secret history of Deloitte's espionage practice

Eamon Javers @EamonJavers Published 10:59 AM ET Mon, 19 Dec 2016 Updated 8:35 AM ET Tue, 20 Dec 2016

SCNBC



As 2016 comes to a close, the consulting firm Deloitte is busy hiring employees in the Washington area - listing a total of 392 jobs open in the region with "federal" in the job description.

According to its website, the firm is looking to hire a federal contracts manager, a federal cybersecurity consultant and is even advertising for military officers with top-secret government clearances.





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espionage practice

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LATEST CW REPORT SHOWS

MORE RESISTANCE TO ORRUPTION

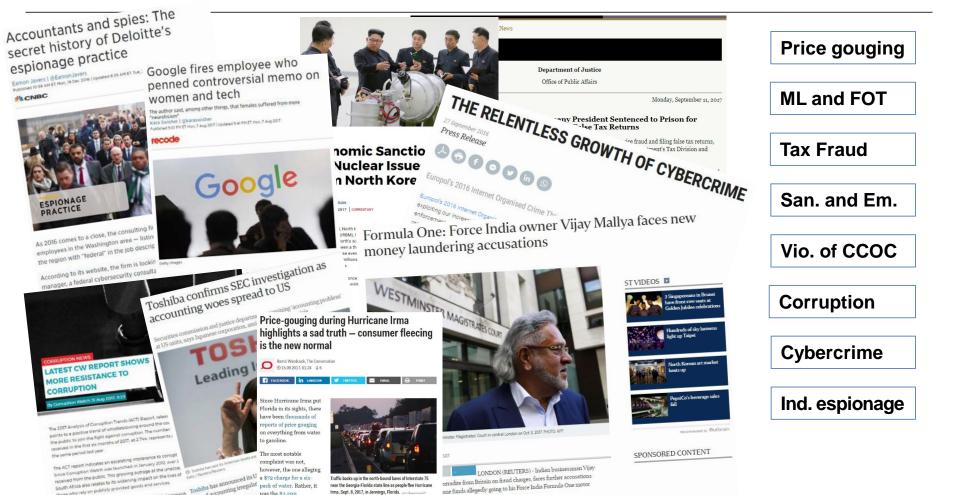
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The ACT report Since Comption Watch was launch

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Toshiba confirms SEC investigation as accounting woes spread to US

Securities commission and justice department examining 'accounting problem' at US units, says Japanese corporation, amid profit-padding crisis

TOSHIBA • Leading Innovation >>>



(1) Toshiba has said its American books are being examined by the SEC and Justice Department. Photograph: Issei Kato / Reuters/Reuters

Toshiba has announced its US businesses are cooperating with authorities over alleged accounting irregularities and is to cut a further 3,000 jobs.

The company has been shaken by a <u>profit-padding scandal</u> in which senior management for years systematically pushed subordinates to cover up weak financial figures.

Fraud and asset mis-
Ind. espionage
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Tax Fraud
ML and FOT
Price gouging

Forensic Services portfolio covered Topics include:

women and tech

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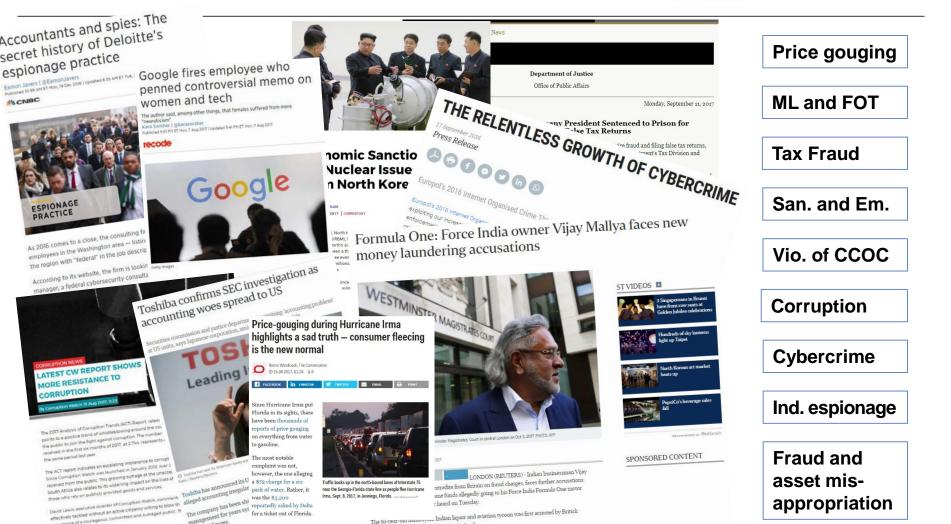
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TOS

Leading





Theory I FROM AUDITING TO FORENSIC SERVICES





Historically, detection of fraud core task of statutory auditor

"The detection of fraud is a most important portion of the Auditor's duties"

- L. R. Dicksee: "Auditing: a practical manual for auditors, 4th ed., London: Gee & Co., 1900, p. 8.

Today: Detection of material misstatement (error or fraud)





The auditor's responsibilities relating to fraud in an audit of financial statements (ISA 240):

- Primary responsibility for prevention and detection of fraud → those charged with governance and management
- Auditor is responsible to obtain a reasonable assurance that financial statements are free from material misstatements (error and fraud)
 - Professional skepticism
 - Discussion among the audit team
 - Risk assessment procedures
 - Identification and assessment of the risks of material misstatement due to fraud
 - Responses to these risks
 - Evaluation of audit evidence



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Forensic Services go beyond auditing:

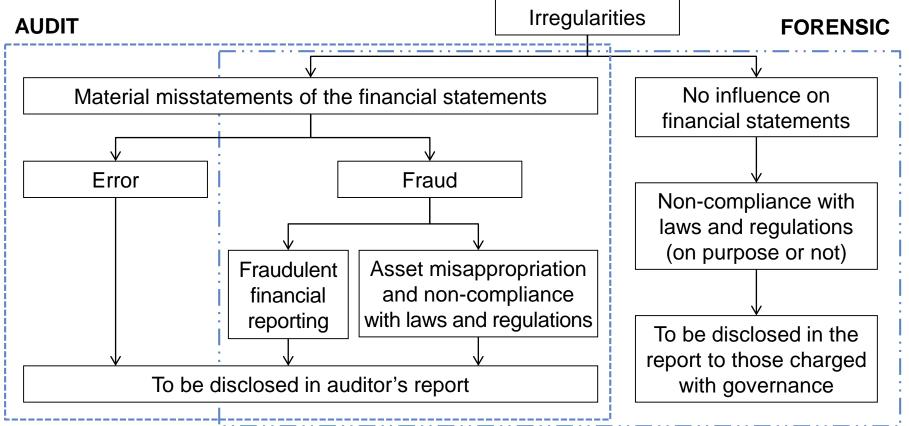


Figure following local auditing standard IDW PS 210





	Financial Statement Audit	Forensic Services
Formal characteristics		
Scope with respect to	Irregularities that influence the	All irregularities
fraud	financial statements	
Initiation	Mandatory financial statement audit by law	Voluntary; often caused by fraud suspicion
Periodicity	yearly	single assignments (proactive, ongoing or reactive)
Contracting client	Supervisory board	Anybody (board/management/ shareholders)
Auditors	CPAs and audit assistants	Multidisciplinary team (e.g. CPAs, CFEs, lawyers, IT specialists)
Reporting		
Addressee	General public and client's board	Defrauded or concerned party
Reporting format	Standardized auditors' reports	Individual investigative or expert reports





	Financial Statement Audit	Forensic Services
Working conditions		
Function	Opine on compliance of financial statements with laws and regulations	Prevention, investigation and remediation of fraud
Professional stance	Professional skepticism (but non- adversarial)	Adversarial and non- adversarial
Level of assessment detail	Risk oriented assessment of samples	Detailed assessment of all relevant data
Materiality	Concept that limits the scope of business events to be assessed	Does not limit the scope of forensic services
Level of assurance	With sufficient certainty (typically 5% risk)	Sufficient to serve as proof in a court of law





Practice II

THE MARKET FOR FORENSIC SERVICES

The market for Forensic Services





Separate service line of large audit firms since early 1990s

US audit firms 1998 to 2004

- approx. 20% offer Forensic Services
- no subsample (e.g. large audit firms) above 50%
- no clear development

Watters et al. 2007

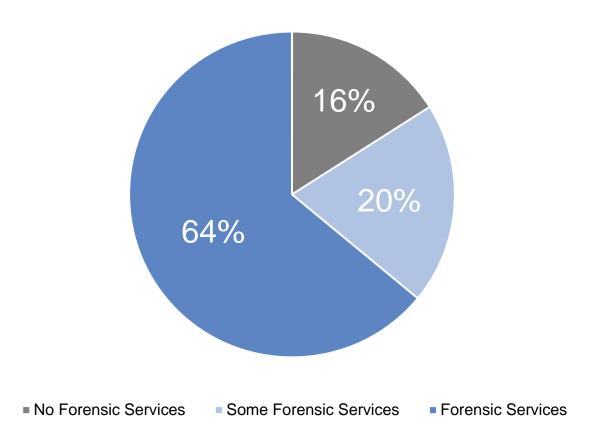
German audit firms 2009 to 2011

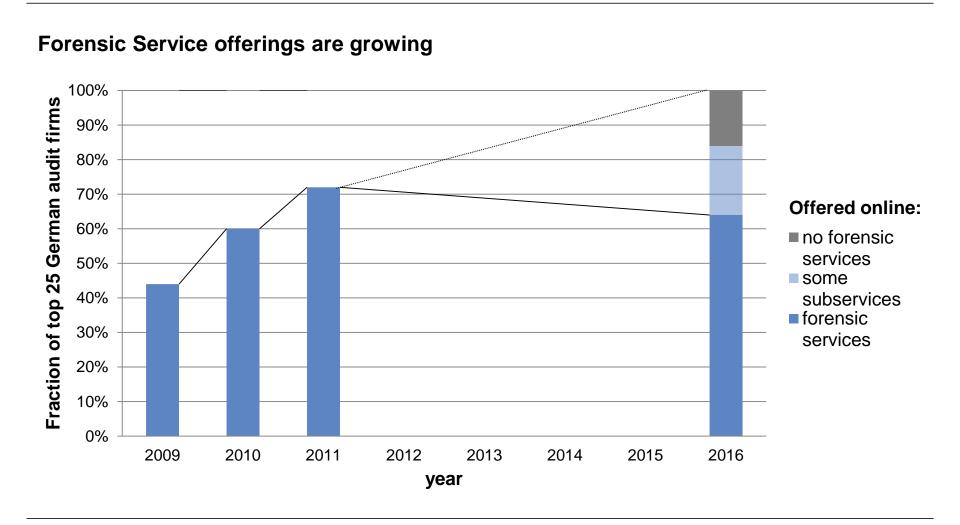
- Webpage offerings of top 25 firms: increase from 11 (44%) to 18 (72%)
- questionnaire results (2012): < 42% overall offerings; 87% among top 25
- only three firms employ more than 5 people:
 70, 80, and 100 employees

Zwernemann 2015



Forensic Service supply





The market for Forensic Services



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The market for Forensic Services





Comparing Forensic Services of the German Big 4

Criterion	Deloitte	EY	KPMG	PwC
No. of offices	6	8	5	2
No. of employees	120	200	80	90
Employee ratio	1.96%	2.12%	0.78%	0.87%

- Educational background:
 - Business/Economics
 - Computer Sciences
 - Legal Studies (lawyers) and Law Enforcement (e.g. public prosecutors, tax investigators)
 - Crimonology (e.g. police, military, intelligence services)
 - Other (e.g. architecture, natural sciences, psychology, politology, sociology)
- Average yearly growth of employee number since 2010: 10.8%





Theory II METHODS FOR FORENSIC SERVICES

Methods for Forensic Services



- Manifold, multidisciplinary methods, from audit, criminology, statistics, etc.
- Comprehensive overview not feasible
- Proposed classification: data collection \rightarrow data analysis \rightarrow preventive measures

Data collection (examples)	
Data recovery	Interviews
 Technical recovery of deleted, destroyed or encrypted data 	 Collecting important unstructured data by interviewing involved parties
→ Under consideration of privacy regulations	

Methods for Forensic Services

Pattern-based analyses

Structured search for

unexpected data

Benford's Law

patterns,

e.g. using





Quantitative data analysis (examples)

Classification methods

 Using large data-sets to classify / predict characteristics,
 e.g. using logistic regressions

Cross-sectional analyses

- Comparing data / characteristics to similar cases / firms,
 - e.g. for valuation purposes

Qualitative data analysis (example)

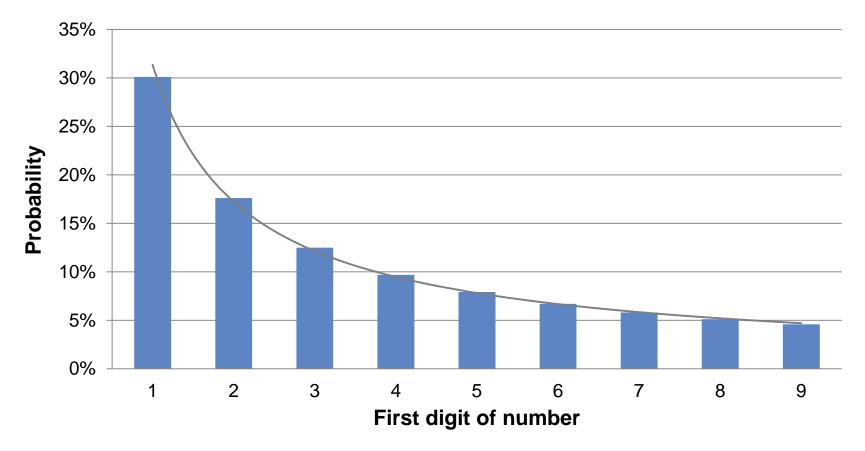
Examination of (digital) documents

e.g.

 keyword search and review of e-mails



Excursion: Benford's Law



Methods for Forensic Services





Preventive measures

Fraud trainings

 Training material and processes to improve employee compliance behavior

Segregation of duties

 To avoid that one person alone can perpetrate fraud

Mandatory vacations

 To make sure that one employee's work gets monitored regularly

Background checks

Evaluate employees behavior,
 e.g. by reviewing criminal records





Research

FORENSIC SERVICES RESEARCH





AAA journals from 2000 to 2011

- 2.5% of the titles include "fraud"
- 0.4% include "forensic"

Stone and Miller 2012

Forensic Accounting journals 2000 to 2014

- 45.1% of the papers deal with fraud
- 25.7% with forensic accounting (litigation support)

DiGabriele and Huber 2015

Top 30 accounting journals (combined German, British ranking) 1990 to 2016

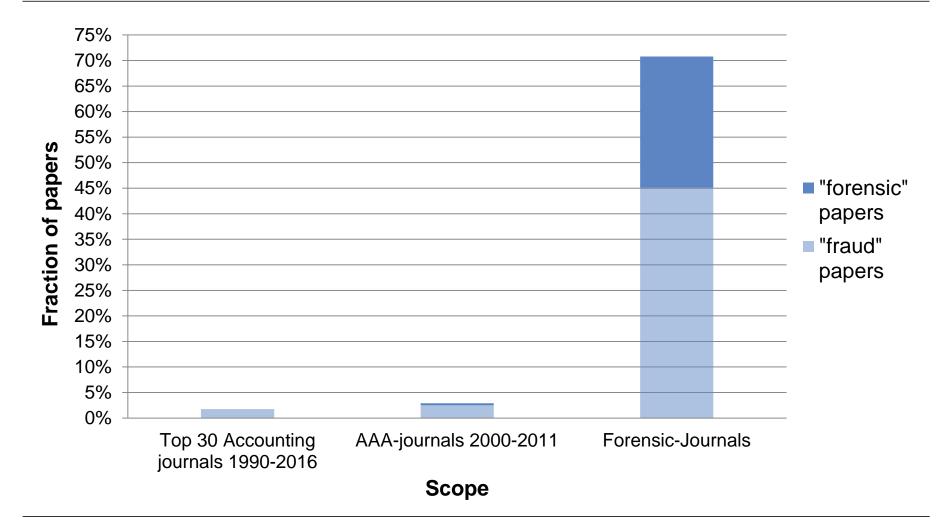
Abstract of 372 (1.65%) papers contains "fraud", 14 (0.06%) contain "forensic"

Forensic Accounting journals:

- Journal of Forensic Accounting (2000-2008)
- Journal of Forensic and Investigative Accounting (since 2009)
- Journal of Forensic Studies in Accounting and Business (since 2009)
- Journal of Forensic Accounting Research (since 2016)











- High quality forensic services research is missing
- Some fraud topics are researched somewhat extensively, e.g.

Quantitative "red flags research" Research approach Primarily archival research with logistic regression analyses

Based on different databases on restatements or fraud, above all on SEC's AAERs

Notable Publications

Beasley (1996) Yijiang/Chen (2008)	 Fraud rises with, e.g., insider trading,
Summers/Sweeney Brazel et al. (2009)	weaker corporate governance, less tax
(1998) Lennox et al. (2013)	aggressiveness, related party transactions
Lee et al. (1999) Kohlbeck/Mayhew	 Non-financial information can serve as an
Farber (2005) (2017)	indicator for fraud
Erickson et al. (2006)	

Key Results





Fraud brainstorming research Research approach	Strategic behavior of fraudster/auditor Research approach
 Primarily experimental research 	 Primarily game theory
Notable Publications	Notable Publications
Carpenter et al. (2007)Brazel et al. (2010)Hoffman/ZimbelmanHammersley et al. (2010)(2009)Xiaoling Chen et al.Lynch et al. (2009)(2015)Key ResultsKey Results	Matsumura/TuckerNewman et al. (2001)(1992)Patterson/SmithMorton (1993)(2007)Bloomfield (1997)Laux/Stocken (2012)Smith et al. (2000)Davis/Pesch (2013)
 Brainstorming increases fraud risk assessment Various treatments can increase brainstorming quality 	 Key Results Broadly speaking, strong internal controls can deter fraud





Fraud detection research		Fraud Triangle research	
Research approach		Research approach	
 Primarily archival 		 E.g. interviews, experiments 	
 Different statistical models to detect fraud 		 Some papers only considered with 	
Largely based on red flags research		certain elements of the Fraud Triangle	
Notable Publications		Notable Publications	
Beneish (1997) Price e	et al. (2011)	Cressey (1953) Trompeter et al.	
Jones et al. (2008) Larcke	er et al. (2012)	Murphy (2012) (2013)	
Dechow et al. (2011) Purda	/Skillicorn (2015)	Morales et al. (2014) Free/Murphy (2015)	
Key Results/Note		Key Results	
 Models have substantial class 	sification errors	 Broadly speaking, Fraud Triangle is a 	
 Further contributions in information systems 		rough and incomplete framework with	
literature		a lot of room for research	





SUMMARY

Summary



- Provision of non-audit services is of increasing economic importance for audit firms
 - Especially provision to non-audit clients
- Wide range of offered services
 - From detection to prevention, from bribery to fraud to violation of code of conduct
- Small, but growing market with Big 4 as clear leaders
 - Wide variety of backgrounds of forensic services professionals
 - Consequently, diverse portfolio of methods
- Most research focuses on fraud with some high-quality publications
 - Missing high-quality forensic services research





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